

# SEWF 2022 Terms & Conditions

## BOOKING TERMS AND CONDITIONS

SEWF C.I.C. reserves the right to refuse and/or cancel bookings if the terms and conditions have not been met. This includes the right to cancel bookings after payment has been made. Payment must be made by credit card through SEWF's online ticketing platform [Humanitix](#), which uses Humanitix Payments or [Stripe](#) to process payments. The price includes a non-refundable administration and booking fee. SEWF and White Box Enterprises (WBE) are not liable for any additional credit card or bank charges you may incur, or any exchange rate differences. We are unable to issue invoices or accept any other method of payment. Please provide an email address where requested so that joining details can be sent to you prior to the event.

## Card payment issues

SEWF and WBE are unable to assist with card payment issues as these are managed by [Humanitix](#), [Stripe](#) and your bank. More information: [Stripe support information](#).

## Ticket sharing

Ticket sharing is not permitted. If this happens, SEWF reserves the right to cancel the ticket with no refund.

## Ticket types

Please find more details on eligibility for different ticket types below:

- **Low income, lower middle income and conflict affected countries:** As defined by [World Bank Atlas](#) at June 2021 (also available [here](#)). The qualifying criterion is the regular business address of the delegate. Registrations will be checked and if the delegate address does not match the selected category the ticket will be cancelled.
- **Start-up social enterprise / student / youth:** Start-up social enterprise (within 24 months) employing fewer than 10 people and with turnover of less than £100,000 GBP (\$200,000 AUD) at last accounts. Any full-time student. Please use your university/college email address to register. Anyone under 30 years old.
- **Youth Forum:** This event is for under 30s only.

## Refunds

Refunds must be submitted in writing by email to [digital@sewfonline.com](mailto:digital@sewfonline.com), email subject "Refund" with your ticket confirmation and payment receipt attached. For a refund to be acknowledged, you must provide these details, and have received written confirmation in return. Refunds are accepted up to 14 days before the event. There will be no refunds after this time.

As noted above, ticket prices include a non-refundable booking and administration fee. All refunds will be notified and processed within one month of the event end date.

## Recorded content

Recorded content must not be used for any other purposes other than individual personal/professional learning and it must not be distributed without SEWF's permission.

## Programme / information changes

It may be necessary, for reasons beyond the control of the organiser, to change the programme content, speakers and/or timings. SEWF and WBE are not liable for any changes.

## Disclaimer

Speakers are responsible for the contents of their respective presentations. It is the policy of SEWF to give the fullest freedom to contributors / speakers to express their opinions. The opinions expressed by the SEWF team do not necessarily represent the views of SEWF event partners and supporters.